

# Targeted Earlier Intervention Program

*DEX, data and demonstrating outcomes*

- Introduce the new the resources to help you make sense of the DEX Reports – where to find them
- What do they look like – what general information is in each one?
- How are they useful – what would you use them for, how can they help you?
- Who needs to know what – how different people in each organisation can engage in the TEI DEX Reports and the DCJ resource (Board/Management/Operations/Workers)?

- Contract alignment/checking and conversations (checking if what you are doing reflects what you are contracted to do)
- Continuous improvement
- Practice or program discussions
- Identifying ‘What works’
- Testing evidence
- Developing new evidence
- Using in monthly, quarterly or annual reporting to Boards, MC and community
- Developing a narrative around your services, clients and outcomes (SCORE) data
- Using data and reports for additional funding opportunities – showing what you do!
- Showing the impact of what you do

# Where do I find help to do this

<https://www.facs.nsw.gov.au/providers/children-families/early-intervention/TEI-program/chapters/key-tei-resources>

## Using the Data Exchange Reports

- [Access, Explore and Export your Data Exchange Data](#)
- [Using data in the TEI Program](#)
- [Using data to improve our services](#)
- [The NSW TEI Activity Report](#)

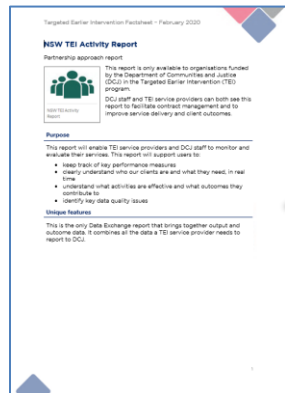
# Resources to access and use your data



A guide to access, explore and export you – using filters, altering graphs, creating stories etc.



Data quality guide + support to monitor performance/contract manage



Overview of the NSW TEI Activity report – what data is in there and where to find it



Guide to use data to understand client need and improve service delivery and client outcomes

# 1. Access export and explore

This document provides guidance for the Targeted Earlier Intervention (TEI) sector to access, explore and export their Data Exchange data. It will support you to understand:

- what reports are available and what information is in them
- how to access the Data Exchange reports
- how to navigate the Data Exchange reports
- how to filter and explore your data
- how to export your data
- what additional resources available

## 2. Using data in the TEI Program (incl checklist, pg 9)



This document provides guidance for the Targeted Earlier Intervention (TEI) sector to understand and use the Data Exchange reports. It should be used by TEI-funded services to:

- use data to demonstrate performance against TEI contract/s
- identify and fix data quality issues

It should also be used by Department of Communities and Justice (DCJ) Commissioning and Planning officers to support their service providers to do the above.

# 3. Using data to improve our services



Data can be a powerful tool for planning, decision making, evaluation and advocacy. We can use the data in the Data Exchange to:

- inform service delivery decisions
- identify gaps in service delivery
- understand the effectiveness of our services
- plan and forecast for the future
- advocate for your community and their needs

This document will support you to make the most of your data and use it inform decisions about service delivery.



## 4. The NSW TEI Activity Report – designed specifically for TEI



This report will enable TEI service providers and DCJ staff to monitor and evaluate their services over time. This report will support users to:

- keep track of key performance measures
- clearly understand who our clients are and what they need, in real time
- understand what activities are effective and what outcomes they contribute to
- identify key data quality issues

This is the report which may be referred to as the Partnership Approach Reports

# How will different people in your organisation (and beyond) use, or benefit, from these reports



- Management Committee/Boards
- Management/CEO/EO
- Operations/Administration
- Team Leaders/Managers
- Face to Face Workers
- DCJ CPOs

What are the practical issues for each group?

# How to access Data Exchange Reports

- [Introduction and Access:](#) taskcard that shows how to access the reports
- From the Data Exchange website portal, click **GO** in the Access MyDEX reports box.



## Introduction and access

More information on how to use Qlik can be found at [Tutorials - Qlik Sense](#) and at [Qlik Sense tutorials on YouTube](#).

### Introduction

The Data Exchange is an innovative and intuitive suite of applications (reports) which display data reported in the Data Exchange.

Refer to the Data Exchange translator below to find out more about the terms used in Data Exchange.

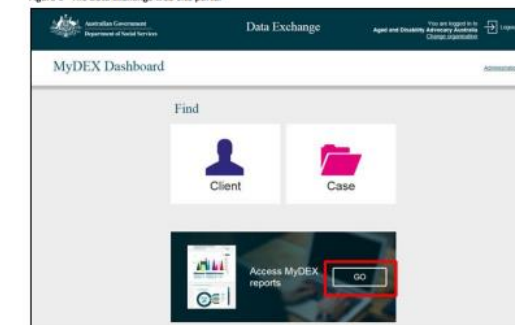
Table 1 - Qlik translator

QLIK TERM	DESCRIPTION
App	Is the report name.
Drill	Click to drill down into the selected item.
Hub	When Qlik starts up, you arrive at the hub. The hub is where you find all the apps you have access rights to use.
Sheet	Is a page or screen.
Snapshot	Is a screenshot of a graph or image.
Story	Is a presentation.
Visualization	Is a chart or table that presents data in an easy to read way.

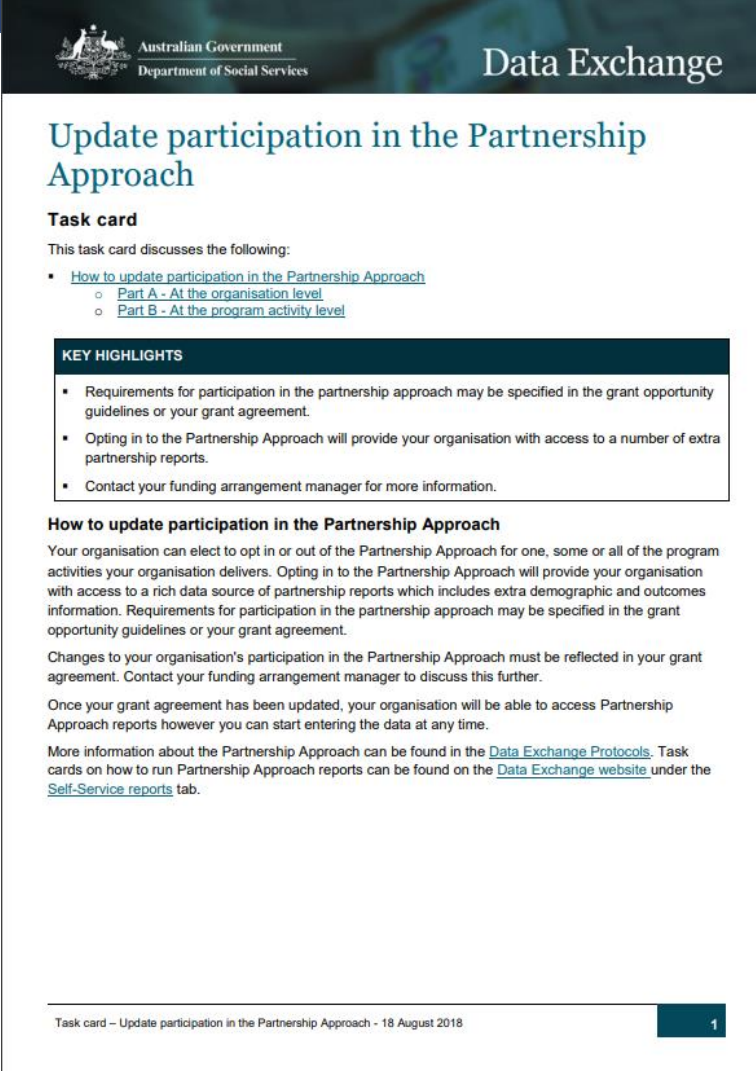
### Access and Log in

From the Data Exchange web-site portal, select **GO** located in the **Access MyDEX reports** box.

Figure 1 - The Data Exchange web-site portal




- [Update participation in the Partnership Approach](#)
- Need to do this to access all the Data Exchange reports
- Only 'organisation administrators' can update access




The screenshot shows a webpage from the Australian Government Department of Social Services. The page title is "Update participation in the Partnership Approach". It includes a "Task card" section with a list of links: "How to update participation in the Partnership Approach", "Part A - At the organisation level", and "Part B - At the program activity level". Below this is a "KEY HIGHLIGHTS" section with three bullet points: "Requirements for participation in the partnership approach may be specified in the grant opportunity guidelines or your grant agreement.", "Opting in to the Partnership Approach will provide your organisation with access to a number of extra partnership reports.", and "Contact your funding arrangement manager for more information." The page also contains a section titled "How to update participation in the Partnership Approach" with detailed text about opting in and accessing reports. At the bottom, it says "Task card - Update participation in the Partnership Approach - 18 August 2018" and has a page number "1".

# Data Exchange Reports

## Standard reports



Organisation Data Quality - NSW



Organisation Overview - NSW

## Partnership approach reports


You must be signed up to the Partnership Approach to see these reports.




Community Outcomes - NSW



Community Profiles - First Edition - NSW



Community Profiles - Second Edition - NSW.



Client Outcomes - NSW



Resource Planning - NSW




Service Footprint - NSW



NSW TEI Activity Report

Designed specifically for the TEI program.


 [HOME](#) [ONLINE CLASSROOM](#) [MULTIMEDIA ROOM](#)


## Measuring outcomes in the TEI Program

Online Courses

This course has been developed to support stakeholders in the Targeted Earlier Intervention program understand how to measure and report outcomes in the Data Exchange. By the end of this course, you will understand:


- What client outcomes are and why it's important to measure and report on them
- What SCORE is and how to use it
- What Community SCORE is and how to use it

 [Part 1: Measuring Outcomes for Individual Clients](#)  
Duration: Approx. 20 minutes

 [Part 2: Measuring Outcomes for Groups and Communities](#)  
Duration: Approx. 10 minutes


## Part 1: Measuring outcomes for individual clients

[START COURSE](#) [DETAILS](#) ▾



## Part 2: Measuring outcomes for groups and communities

[START COURSE](#) [DETAILS](#) ▾



# Over to you Districts!

# And now for some real time data!